



Micus Real Time Software Inc.  
5863 Leslie St. Suite 127  
Toronto, Ontario  
M2H 1J8  
Canada  
Tel: (416) 493 3623  
Fax: (416) 502 9083  
www.micus.ca

Tired of getting your billing information manually from your servers?  
Had enough of using spreadsheets to bill your customers?  
Frustrated with making your financial and engineering reports using a calculator?

Let the  
**Usage Billing Server (UBS)**  
automate your entire subscriber billing process!

The screenshot displays three windows from the Improved Billing Interface (IBI) Version 1.1 software:

- Log Window:** Shows a list of system events and errors, such as "LOGON Michael FROM iclus", "PROCESS NOW REQUEST FROM Michael ON iclus", and "REQUEST TO CHANGE SITE001 SERVICE PLAN POSTED".
- Account DIRECT Transmission Report Window:** Displays a table of transmission data for the period from 12 May 1996 15:27:46 to 12 Jun 1996 00:00:00. The table includes columns for Local Date, Time, NOC Date, Time, Package ID, Package Name, Volume (Bytes), Pct, C/P, Rate (\$/MB), and Cost (\$).
- Bill Now Window:** Shows the bill generation process for a customer named Michael Bankovitch. It includes fields for IP ID, Reference, Database ID, and File format. The Billing summary table shows usage and rates for different peak periods.

Usage	Rate	Amount
High priority peak (MB)	0.000	10.99
Medium priority peak (MB)	9,245.943	3.50
Low priority peak (MB)	0.000	8.50
High priority off-peak (MB)	0.000	7.50
Medium priority off-peak (MB)	5,150.262	6.50
Low priority off-peak (MB)	0.000	5.50
Retransmit/Request/Demand	3.958	2.99
Confirmation	3.959	1.99
Storage (MB/day)	213.258	3.95
NDC Setup	2	99.98
Purchaser	69	5,623.32
Account charge		199.99
Total charges		145,227.13
Volume discount		13,070.44
Credited		0.00
Subtotal		132,156.69
G.S.T.		19,823.50
Total		151,980.20

- Automate and integrate usage billing
- E-mail or fax billing statements and daily updates to the customers
- Post account daily updates on the web
- Automate data gathering from the servers
- Manage customer accounts
- Define service plans
- Include one time charges to the monthly statements
- Handle time zones and customer local time
- Manage billing statements
- Generate financial and engineering reports
- Interface your existing billing system
- Archive, backup and restore your billing data
- Allow multi-user access to the billing information through the network
- Maintain a daily log of all event and alarm reports
- Configure and maintain your billing server
- Use trace utilities for the on-line diagnostics

**Usage Billing Server (UBS)** is a computer-based system, which fully integrates and automates the entire subscriber billing process.

The UBS automatically collects billing data on an hourly or daily basis from the servers that provide a communication service. It analyzes billing information and stores it into its own database.

Once a day the UBS examines all customer accounts and generates monthly billing statements for those accounts that are due on that day. Monthly statements may be saved as text files and e-mailed or faxed to the customer.

Account daily updates can be automatically e-mailed or faxed to the customers, or posted on the web page.

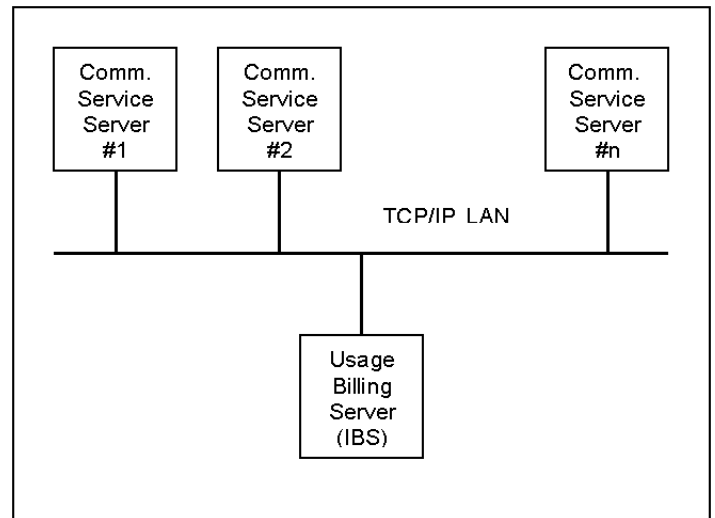
Communication service providers can define any number of service plans offered to their customers. When opening an individual customer account, the operator selects the service plan which best suit customer needs. Upon request, customers can always switch to another service plan.

The UBS graphical user interface (GUI) allows operators to manually bill an account at any time, or to examine the account status. The account management commands allow operators to open or close customer accounts, and to modify account information.

All UBS actions are displayed in the main window as event reports and saved in event log files.

UBS is a multi-user system, implemented as a distributed client/server application, which runs either on a single computer or on a local or wide area TCP/IP network. UBS runs under the Windows XP operating system.

The system is highly modular, thus allowing for rapid and easy customization, according to the specific application requirements.



UBS network connections

**Modify Service Plan**

Service ID: [1]      SSW ID: [3]  
Service Name: [STD]      Peak time start: [6:30:00 AM]  
Monthly cost: [29.99]      Peak time end: [5:45:00 PM]

Price mode  
 Charge by volume  
 Charge by time

Options  
 Off-peak weekends  
 Billable service

Charge by volume  
Charge per MB (Peak): [5.99]  
Charge per MB (Off-peak): [4.99]  
Included volume (MB): [120]

Charge by time  
Charge per minute (Peak): [0]  
Charge per minute (Off-peak): [0]  
Included time (min): [0]

Comments: [Standard Service Plan]

OK      Cancel

UBS service plan definition window

**Package Delivery Information Provider Account**

Reference: [1]  
IP ID: [DIRECPC]  
Name: [Michael Bankovitch]

Information Provider  
Company: [Micus Real Time Software]  
Address: [3740 Don Mills Rd. Unit 135]  
City: [Toronto]  
Post code: [M2H 3J2]  
E-mail: [mikeb.micus@sympatico.ca]  
Telephone: [416] 493 3623  
Fax: [416] 492 9800  
State code: [ON]

Account data  
Database ID: [1]  
Service plan: [Very Expensive] Details  
Time zone: [South Australia] Details  
Credit (\$): [0]  
E-mail statement:   
Daily update:   
File format: [Plain Text]

Anniversary  
Day of the month: [12]  
Last anniversary: [12 Sep 1999 15:27:46]  
Next anniversary: [12 Oct 1999 00:00:00]

Comment: [Test account]

OK      Cancel

UBS account definition window

## IBS Key Features:

- Monthly billing statements are generated automatically on due date, saved in database, and optionally as text files.
- Customers have the option of receiving their monthly statements automatically by e-mail or fax.
- Account daily updates can be e-mailed or faxed to the customers upon request.
- As an add-on option, account daily updates can be posted on the UBS web page.
- Account management commands allow operators to open and close accounts, to modify account information and to view all customer accounts in a summary report.
- Individual accounts can be manually credited with money, transmission volume or connection time.
- Using account status commands operators can examine account name and address, current service usage, one time account charges, and other account information.
- Service plan management commands allow operators to create, delete and modify service plans, and to view all service plans in a summary report.
- Each service plan offers two rates, for peak time and for off-peak time usage.
- Operators can define a list of one-time charges for the installation, service plan change, etc. These charges are applied to the individual accounts as the corresponding services are rendered.
- UBS does all rating calculations based on the customer local time. The system offers a set of commands to define time zones and daylight savings for the various customer locations.

Information Provider ID: DIRECPC  
 Customer Name: Micus Real Time Software  
 Contact: Michael Bankovitch  
 Customer Address: 3740 Don Mills Rd. Unit 135  
 Toronto  
 M2H 3J2  
 ON

Telephone Number: (416) 493 3623  
 Fax Number: (416) 492 9800  
 E-mail: mikeb.micus@sympatico.ca

Billing Period: 12 Aug 1990 to 12 Aug 1999  
 Billing Date: 12 Aug 1999

Service Plan: Very Expensive

Summary:	Usage	Rate	Amount
Account Charge (\$):		199.99	199.99
High Priority Peak (MB):	0.000	10.50	0.00
Medium Priority Peak (MB):	5,493.775	9.50	52,190.86
Low Priority Peak (MB):	0.000	8.50	0.00
High Priority Off Peak (MB):	0.000	7.50	0.00
Medium Priority Off Peak (MB):	3,107.900	6.50	20,201.35
Low Priority Off Peak (MB):	0.000	5.50	0.00
Retransmit/Request/Demand (\$):	1,190	2.99	3,559.10
Confirmation (\$):	1,190	1.99	2,368.10
Storage (MB/day):	213.256	3.99	850.89
Package Purchase (\$):	36		2,771.64
NOC Setup (\$):	5		189.95
			Charges: 82,330.88
			Discount: 7,409.78
			Credit: 0.00
			Subtotal: 74,921.10
			G. S. T. (15%): 11,238.17
			Total: 86,159.27

Monthly billing statement summary

Account DIRECPC Purchase Report - WordPad

From 05 Jun 1996 15:27:46 to 07 Jun 1996 00:00:00

Local Date	Time	NOC Date	Time	Package ID	Package Name	Site ID	Status	Cost (\$)
06 Jun 1996	06:50	06 Jun 1996	07:20	0000000277	1000k	00TST00003	D	19.99
06 Jun 1996	12:01	06 Jun 1996	12:31	0000000286	readme.wri	00CYB00019	D	45.99
06 Jun 1996	12:19	06 Jun 1996	12:59	0000000301	dpcwin95.exe	00TST00006	D	129.99
06 Jun 1996	13:38	06 Jun 1996	14:08	0000000287	dpcstrump.exe	00CYB00014	D	129.99
06 Jun 1996	13:38	06 Jun 1996	14:08	0000000293	viewer95.exe	00CYB00014	D	129.99
06 Jun 1996	14:21	06 Jun 1996	14:51	0000000302	readme95.wri	00SWA00001	D	45.99
06 Jun 1996	14:28	06 Jun 1996	14:58	0000000291	direcpc.exe	00CYB00014	D	129.99
06 Jun 1996	19:36	06 Jun 1996	20:06	0000000301	dpcwin95.exe	00CYB00016	D	129.99
06 Jun 1996	19:37	06 Jun 1996	20:07	0000000302	readme95.wri	00CYB00016	D	129.99
06 Jun 1996	19:37	06 Jun 1996	20:07	0000000302	readme95.wri	00CYB00016	D	129.99
06 Jun 1996	19:38	06 Jun 1996	20:08	0000000293	viewer95.exe	00CYB00016	D	129.99
06 Jun 1996	21:08	06 Jun 1996	21:28	0000000279	1500k	00CYB00040	D	19.99
06 Jun 1996	21:19	06 Jun 1996	21:49	0000000287	dpcstrump.exe	00TST00021	D	129.99
06 Jun 1996	21:41	06 Jun 1996	22:11	0000000278	1200k	00CYB00040	D	19.99

Number of purchases: 14  
 Total cost: (\$) : 1,321.86

D - Delivered  
 F - Failed

Account activity details

Bill Now

IP ID: DIRECPC Reference: 1 Database ID: 1 File format: Plain Text

Customer address:  
 Company: Micus Real Time Software  
 Name: Michael Bankovitch  
 Address: 3740 Don Mills Rd. Unit 135  
 City: Toronto  
 Post code: M2H 3J2  
 E-mail: mikeb.micus@sympatico.ca  
 Telephone: (416) 493 3623  
 Fax: (416) 492 9800  
 State code: ON

Billing summary:

Usage	Rate	Amount
High priority peak (MB):	0.000	10.50 0.00
Medium priority peak (MB):	12,835.789	9.50 121,940.00
Low priority peak (MB):	0.000	8.50 0.00
High priority off-peak (MB):	0.000	7.50 0.00
Medium priority off-peak (MB):	7,076.425	6.50 45,996.76
Low priority off-peak (MB):	0.000	5.50 0.00
Retransmit/Request/Demand:	4,672	2.99 13,968.28
Confirmation:	4,683	1.99 9,319.17
Storage (MB/day):	0.000	3.99 0.00
NOC Setup:	0	0.00 0.00
Purchases:	68	5,023.32

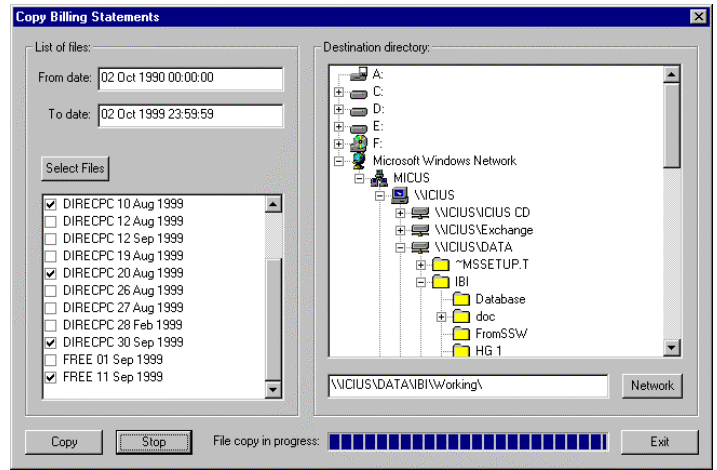
Billing information:  
 Billing date: 02 Oct 1999 18:13:18  
 From date: 01 Jun 1996 15:27:46  
 To date: 01 Oct 1996 00:00:00  
 Credit (\$): 0  
 Service plan: Very Expensive  
 Time zone: CST

Account charge: 199.99  
 Total charges: 196,448.52  
 Volume discount: 17,680.37  
 Credited: 0.00  
 Subtotal: 178,768.16  
 G. S. T.: 26,815.22  
 Total: 205,583.38

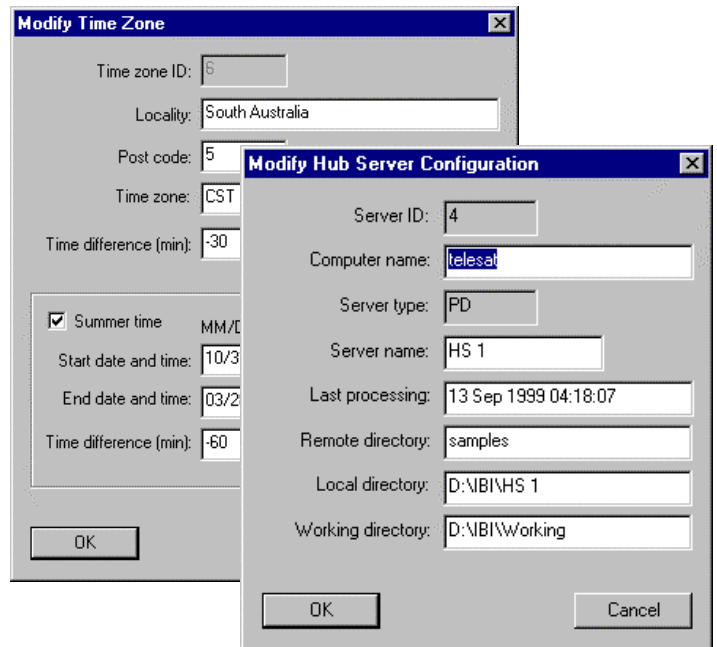
Buttons: Bill Now, Billing Statements, Transmission, Requests, Confirmations, Purchase, Storage, NOC Setup, Statement, Exit

'Bill Now' command window

- The report generator, which is an add-on UBS component, allows operators to create any number of user-definable financial or engineering reports. The format of these reports can be saved in templates for future use.
- A set of commands allows operators to archive, backup, delete or restore billing statements, report files and database records.
- UBS configuration is done through a set of interactive windows, which allow operators to define, modify, delete or view system configuration.
- UBS consists of one or more billing Windows services and GUIs. Billing services accept multiple TCP/IP network connections, thus allowing multi-user access via LAN, WAN, and RAS connections.
- All billing events are shown in the main window and saved in the event log text files. UBS automatically creates daily log files, suitable for off-line analysis.
- UBS billing services have built-in trace utilities and on-line diagnostics, which can be used in the field to verify system configuration and to monitor the operation of external interfaces. On-line diagnostics may be accessed remotely by our customer support personnel, to assist operators in configuring and running the system.



Command to archive billing statements



UBS configuration windows

Recommended system configuration:

- High end Pentium processor
- Minimum of 512 MB memory
- Minimum of 80 GB disk space
- Windows XP Professional operating system
- MySQL or Oracle database

For more information on the UBS product please contact: